

Home Guaranty Corporation

BRIEF PROFILE OF KEY OFFICERS

Name	Designation	Unit of Assignment	Educational Background	Professional Experience	Government Eligibilities	Areas of Specialization	Relevant Training
Frank Lloyd C. Gonzaga	Department Manager III	Business Development and Accounts Evaluation Department	BA Political Science Master in Management (Technological University of the Philippines-Fernandez College)-Ongoing	Home Guaranty Corporation <ul style="list-style-type: none"> Department Manager III-11/15/10-Present House of Representatives <ul style="list-style-type: none"> Political Affairs Assistant III-05/14/03-06/30/04 Supervising Political Affairs Officer I (Supervising Legal Researcher II)-08/01/01-03/31/03 Political Affairs Assistant III-01/01/00-07/31/01 Citibank, N.A. <ul style="list-style-type: none"> Authorized Signer-02/09/05-08/15/07 Banco De Oro Unibank, Inc. <ul style="list-style-type: none"> Account Officer-08/16/07-11/14/10 	Career Executive Service Eligibility Career Service Professional Eligibility	Chargeback Process Dispute Resolution-VISA & Mastercard Credit Card-Issue & Acquisition Cash Management System Quality Management Speech Writing Bill Drafting - Legislation Account Management Sales	<ul style="list-style-type: none"> Speech Writing Seminar Ultimate Secrets of Citibank Service Leadership Customer First Writing Program Citibank Global Orientation CARDPAC Training Chargeback and Dispute Resolution Process Quality Management System Documentation Training Internal Quality Audit Training Seminar on Government Procurement Reform Act (Republic Act No. 9184) Basic Concepts, Gender Issues and GAD Framework